

## INSTITUTE OF FINANCIAL SERVICES

### CERTIFICATE IN MORTGAGE ADVICE AND PRACTICE (CEMAP®)

*Professional qualification for mortgage advisers*

**Covers:** UK Financial Regulation, Mortgage Law, Policy, Practice and Markets, Mortgage Applications, Mortgage Payment Methods and Products, Mortgage Arrears and Post-Completion Issues, Mortgage Advice Knowledge

#### **Costs & entry requirements:**

Three modules needed to complete the qualification. £120 per module, including learning materials and one exam attempt (resit £95). No entry requirements.

### ADVANCED CERTIFICATE IN MORTGAGE ADVICE AND PRACTICE (ADV CEMAP®)

*Advanced qualification for mortgage advisers*

**Covers:** Regulated Customer Care (Treating Customers Fairly), Supervising in a Regulated Environment, Lifetime Mortgages, Commercial Mortgages, Alternative Residential Lending

#### **Costs & entry requirements:**

Three modules needed to complete the qualification. £120 per module, including learning materials and one exam attempt (resit £95). Candidates need to have completed CeMAP® (or equivalent) to be awarded the advanced qualification.

### CERTIFICATE FOR FINANCIAL ADVISERS (CEFA®)

*Professional qualification for financial advisers*

[www.realadviser.co.uk](http://www.realadviser.co.uk)

**Covers:** UK Financial Regulation, Investments and Risks, Retirement Planning and Protection, Investment Advice Knowledge

#### **Costs & entry requirements:**

Three modules needed to complete the qualification. £120 per module, including learning materials and one exam attempt (resit £95). No entry requirements.

### CERTIFICATE IN LIFETIME MORTGAGES (CELTM®)

*Professional qualification for those advising on lifetime mortgages and equity release products*

**Covers:** Fundamentals of Lifetime Mortgage advice, Lifetime Mortgage Solutions, Investments & Risks

#### **Costs & entry requirements:**

Two modules needed to complete the qualification. £120 per module, including learning materials and one exam attempt (resit £95). Candidates need to have completed CeMAP® (or equivalent) to be awarded the qualification.

### CERTIFICATE IN COMMERCIAL MORTGAGES (CECM)

*Specialist qualification for those advising on commercial mortgages*

**Covers:** Fundamentals of Commercial Mortgage advice, Commercial Mortgage Solutions

#### **Costs & entry requirements:**

One module qualification at £120 including learning materials and one exam attempt (resit £95). No entry requirements.

### CERTIFICATE IN REGULATED GENERAL INSURANCE (CERGI®)

*Professional qualification for those advising on general insurance products*

**Covers:** Fundamentals of General Insurance

#### **Costs & entry requirements:**

One module qualification at £120 including learning materials and one exam attempt (resit £95). No entry requirements.

### CERTIFICATE IN REGULATED CUSTOMER CARE (CERCC)

*Professional qualification for everyone working in the regulated financial services environment*

**Covers:** The FSA concept of Treating Customers Fairly (TCF)

#### **Costs & entry requirements:**

One module qualification at £120 including learning materials and one exam attempt (resit £95). No entry requirements.

### CUSTOMER SERVICE PROFESSIONAL (CSP)

*Professional qualification for customer facing staff*

**Covers:** UK Financial Regulation, Banking and Personal Lending, Sales, Marketing and Customer Service, Personal Development and Team Management, Mortgages, Investments and Risks, Retirement Planning and Protection, Regulated General Insurance, Contact Centre Environment

#### **Costs & entry requirements:**

Three modules needed to complete the qualification. £120 per module, including learning materials and one exam attempt (resit £95). No entry requirements.

*Prices correct at time of printing. For up-to-date information about all ifs qualifications, please visit [www.ifslearning.com](http://www.ifslearning.com).*



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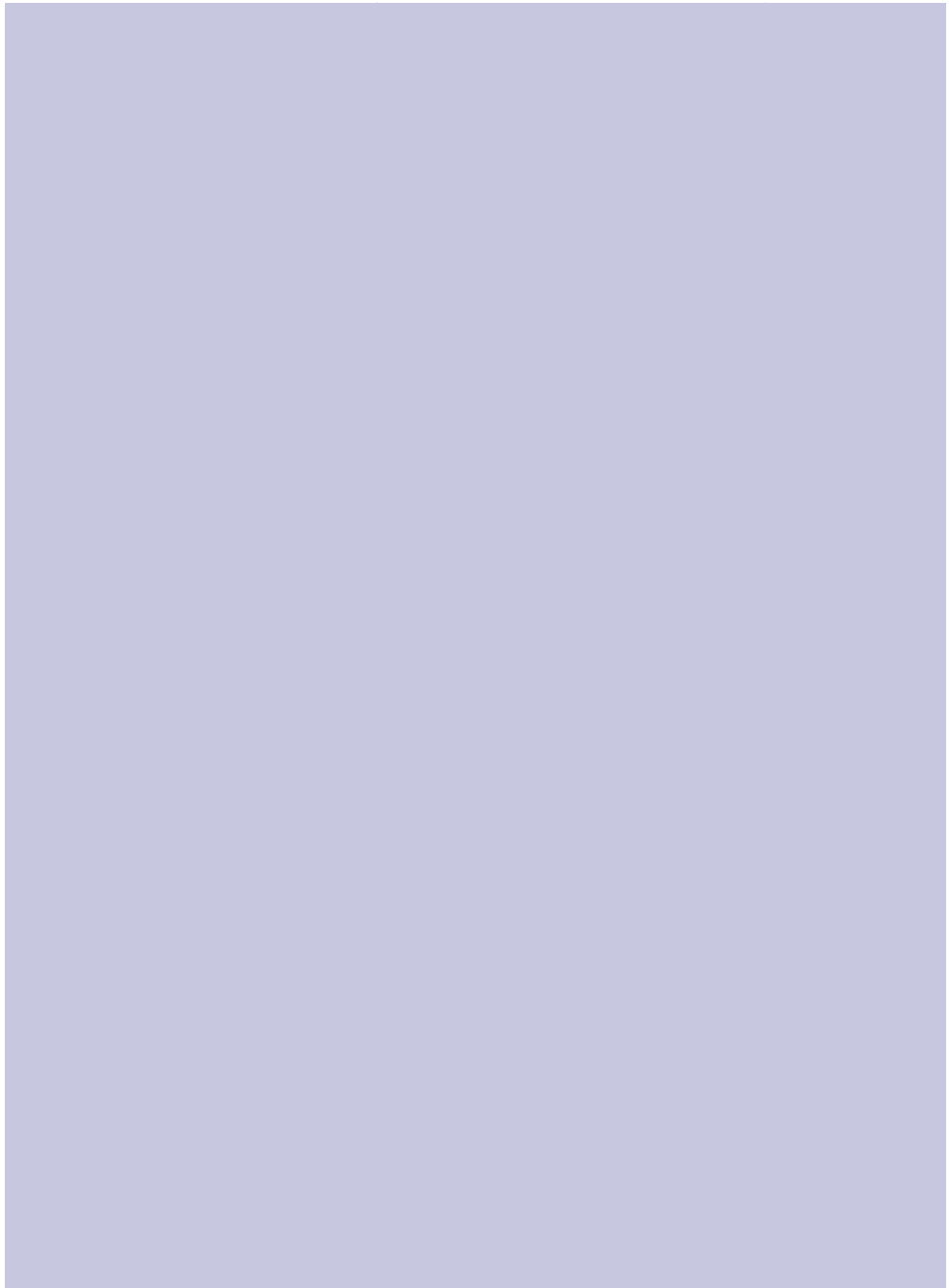
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